



ASIS INTERNATIONAL NORTH TEXAS CHAPTER October 2007

Celebrating 50 Years 1957-2007

October Speaker



Mike Duncan

Topic:

“Domestic Terrorism and Corporate Security”

Professional Expertise

32 years of law enforcement experience. 28 years as a Federal Special Agent with specialties in Explosives, Terrorist Operations, Complex Investigations, Financial Investigations, Tactical Operations, Firearms and Arson Investigations. Corporate training for Fortune 500 International Corporations, Law Enforcement and Public Service Organizations.

- Certified Explosives Specialist
- Certified Fire Investigator
- Complex Investigations (Financial and General)
- Personal Security Protection
- Tactical Operations
- Accounting Degree University of Texas @ Arlington

- Business Management Degree, Stephen F. Austin University
- Martial Arts 2nd Degree Black Belt
- Distinguished Service Medal, United States Treasury Department
- Hostile Action Award, United States Treasury Department
- Three Department of Treasury Special Act Awards
- United States Department of Justice Sustained Superior Performance Award

Chairman’s Corner

By George Quin, CPP, ISP

Ethics & Security:

Quis custodiet ipsos custodes?

One of history’s most famous philosophical questions - “*Who watches the watchmen?*” - has perhaps a special relevance for 21st Century security professionals. Security in a democracy is essentially predicated on the belief that most citizens are willing to abide by society’s rules as long as they are understandable, logical and equitably applied. But even a visionary Greek philosopher such as Plato would likely be stunned at the array of surveillance technology and enforcement methods made available to the guardians of modern society. In his seminal work, *Republic*, a guardian class is entrusted with protecting a city. Plato’s protagonist is asked by the city’s inhabitants who will protect them from their guardians? His simple yet profound answer is that the guardians must guard themselves against themselves. He acknowledges this desired action is only achievable by creating a polite social fiction that the guardians are actually superior to those they serve. Therefore under the ancient principle of “*Noblesse oblige*” (i.e., with great power comes even greater responsibility) they become duty bound to

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protect those weaker than themselves. In this context, think for a moment about the implications of the motto “*To Protect and Serve*” which is frequently seen emblazoned along the sides of American police cars.

This sense of duty and responsibility not only to others, but also to one’s self, has evolved over the centuries into a set of principles known as *ethics*. Ethics is a moral philosophy embracing the responsibilities inherent with discerning the boundaries between the fundamental concepts of right vs. wrong and the frequent corollaries of good vs. evil. The history of humanity is filled with many instances of wars being fought along such philosophical lines, which are then made manifest into socio-political belief systems. Various commercial, governmental and professional organizations in the 20th Century sought to codify a set of ethics for their members with the objective of creating a recognized series of standards of personal and organizational conduct. The founders of ASIS International developed and promulgated a code of professional ethics for their charter membership. This code, which is described below, now embraces over 32,000 security professionals worldwide.

ASIS International Code of Ethics

Aware that the quality of professional security activity ultimately depends upon the willingness of practitioners to observe special standards of conduct and to manifest good faith in professional relationships, ASIS International (ASIS) adopts the following Code of Ethics and mandates its conscientious observance as a binding condition of membership in or affiliation with the Organization:

ARTICLE I

A member shall perform professional duties in accordance with the law and the highest moral principles.

Ethical Considerations

I-1 A member shall abide by the law of the land in which the services are rendered and perform all duties in an honorable manner.

I-2 A member shall not knowingly become associated in responsibility for work with colleagues who do not conform to the law and these ethical standards.

I-3 A member shall be just and respect the rights of others in performing professional responsibilities.

ARTICLE II

A member shall observe the precepts of truthfulness, honesty, and integrity.

Ethical Considerations

II-1 A member shall disclose all relevant information to those having the right to know.

II-2 A right to know is a legally enforceable claim or demand by a person for disclosure of information by a member. Such a right does not depend upon prior knowledge by the person of the existence of the information to be disclosed.

II-3 A member shall not knowingly release misleading information nor encourage or otherwise participate in the release of such information.

ARTICLE III

A member shall be faithful and diligent in discharging professional responsibilities.

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Contact

Martin Cramer, CPP
3102 Oak Lawn Avenue
Suite 700
Dallas, Texas 75219

P 214.922.0270
www.sgi-us.com



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Ethical Considerations

III-1 A member is faithful when fair and steadfast in adherence to promises and commitments.

III-2 A member is diligent when employing best efforts in an assignment.

III-3 A member shall not act in matters involving conflicts of interest without appropriate disclosure and approval.

III-4 A member shall represent services or products fairly and truthfully.

ARTICLE IV

A member shall be competent in discharging professional responsibilities.

Ethical Considerations

IV-1 A member is competent who possesses and applies the skills and knowledge required for the task.

IV-2 A member shall not accept a task beyond the member’s competence nor shall competence be claimed when not possessed.

ARTICLE V

A member shall safeguard confidential information and exercise due care to prevent its improper disclosure.

Ethical Considerations

V-1 Confidential information is nonpublic information, the disclosure of which is restricted.

V-2 Due care requires that the professional must not knowingly reveal confidential information, or use a confidence to the disadvantage of the principal or to the advantage of the member or a third person, unless the principal consents after full disclosure of all the facts. This confidentiality continues after the business relationship between the member and his principal has terminated.

V-3 A member who receives information and has not agreed to be bound by confidentiality is not bound from disclosing it. A member is not bound by confidential disclosures made of acts or omissions which constitute a violation of the law.

V-4 Confidential disclosures made by a principal to a member are not recognized by law as privileged in a

legal proceeding. The member may be required to testify in a legal proceeding to the information received in confidence from his principal over the objection of his principal’s counsel.

V-5 A member shall not disclose confidential information for personal gain without appropriate authorization.

ARTICLE VI

A member shall not maliciously injure the professional reputation or practice of colleagues, clients, or employers.

Ethical Considerations

VI-1 A member shall not comment falsely and with malice concerning a colleague’s competence, performance, or professional capabilities.

VI-2 A member who knows, or has reasonable grounds to believe, that another member has failed to conform to ASIS’ Code of Ethics shall present such information to the Ethical Standards Committee in accordance with Article VIII of ASIS’ Bylaws.

In 1991, United States Federal Sentencing Guidelines were revised to provide a strong set of incentives for “organizations to detect and prevent criminal conduct within their ranks”. Punishments for engaging in illegal activities (i.e., “wrongdoing”) would be reduced by the government if an organization could demonstrate it had a viable ethics and compliance program in place, and was engaged in a good-faith effort through embedded processes and standards (i.e., mandated training and audits) designed to reduce the potential for unethical or illegal behavior. In short, the organization was focused on both “doing the right thing” (ethics) and “doing things right”(compliance). Obviously, an organization’s code of ethics is derivative of the organization’s values.

Not surprisingly, the executive leadership of America’s Fortune 500 were strongly urged by their senior legal and human resource advisors to adopt a ‘Code of Ethics’ for their companies. Yet amidst all of this ethical codifying, a series of devastating financial scandals led by corporate giants Enron and WorldCom erupted on to the front pages of the Wall Street Journal. Hundreds of U.S. companies ultimately had to dramatically restate their financial worth to their

“Chairman” continued from page 3.

shareholders in the wake of major accounting failures and wholesale fraud. The same senior executives who signed off on ethical codes for their companies, lost sight of their own amidst charges of avarice and criminal behavior. Congress responded with the Sarbanes-Oxley Act of 2002 which mandated procedures to ensure the accuracy and precision of all future corporate financial statements. This Act also required companies to adopt an ethical code. During 2004, Federal Sentencing Guidelines were specifically rewritten to promote *“an organizational culture that encourages ethical conduct and a commitment to compliance with the law.”* By such actions, a ‘Code of Ethics’ has perforce become a corporate centerpiece.

What is the role of a Security Manager in this new ethical environment? (Sidebar thought: Exactly what was Security doing before and during all these financial scandals?) Certainly security managers in 2007 must actively engage in many more “ethical decisions” in their daily professional lives. They must have not only an excellent understanding of the underlying rationale for their organization’s values, but also possess good instincts in order to accurately identify the right course of action to maintain these values. (This also suggests the need for a strong unified front with their HR and legal counterparts!) So how would one recognize the warning signs of a “wrong” course of action? I would listen for statements starting with: *“Well, maybe just this once ...”*; *“No one will ever know ...”*, *“We didn’t have this conversation ...”*; *“No one will get hurt ...”*; and my own personal favorite warning phrase *“It doesn’t matter how it gets done just as long as it gets done.”*

While there may not be a universally agreed upon yardstick to measure the effectiveness of your organization’s own code of ethics, a basic reality check does come to mind. Simply ask yourself two questions: *How would I feel if my family, friends and neighbors knew what my organization was doing?* *Am I being fair and honest in what I am doing?* If you can answer both with a loud “Yes!”, you are probably on the right track. If not, then some form of corrective action is required on your part. One of my first mentors told me that ethics is simply doing the right thing when you know no one is watching; which is why watchmen must not only watch but act.

Board Seeking New CPEC Chair

The North Texas Executive Board is well aware that our chapter members are looking for opportunities to earn re-certification credit towards their ASIS International CPP/PSP/PCI re-certification requirements. We are currently seeking a Continuing Professional Education Committee (CPEC) Chairman to revitalize this standing chapter committee. The Board has endorsed using ASIS Virtual Forums to provide additional educational opportunities for our members. The CPEC Chairman would be responsible for coordinating actions to support chapter participation in these monthly events and helping ensure that attending members received proper recertification credit. If you are interested in being considered for the position, please contact the NTX Chapter Chairman.

MAC Chairman Named

The NTX Executive Board recently approved Frank Garza to take the helm as the chapter’s new Military Appreciation Committee (MAC) Chair. Frank Garza is a senior security manager with CB Richard Ellis/ Assets Services in Dallas. He is also a member of the Veterans of Foreign Wars and the American Legion. The ASIS International Military Liaison Council (MLC) has requested that NTX consider hosting an annual event that honors military service members, possibly in a venue similar to LEAN. They desire the proceeds from this event to directly benefit a military charity that assists the families of wounded veterans.

Frank has been tasked to develop a strategy on how to best expand our current focus on law enforcement appreciation to embrace the military services in North Texas. He will be identifying for the Board the various options and venues capable of meeting this MLC challenge in 2008. Those interested in working on the MAC should email Frank at : frank.garza@cbre.com.

If you have an article you would like to submit... contact Steve Castor, CPP at steve.castor@cbre.com



North Texas ASIS Holiday Reception

Please note a time/date change for the December meeting. We will be meeting December 12, 2007 at 6:00 p.m. at The City Club in Downtown Dallas. Don't worry, parking will be validated and there's a map link provided below. Mark your calendars now so you don't miss out on this must-attend event.

The City Club is one of the oldest member-owned private clubs in Dallas. Located in the heart of downtown atop the Bank of America Plaza, The City Club offers some of the most spectacular panoramic views of the city.

Bank of America Building
901 Main Street, suite 6900
Dallas, Texas 75202-3779.
Office Phone: 214.748.9525

[City Club Map](#)

Nominations for New Board

By George Quin, CPP, ISP

Following in the well-worn footsteps of my predecessors over the past fifty years, I will not be seeking reelection as your Chapter Chair. I firmly believe there are plenty of potential leaders among our members capable of bringing a fresh perspective to the challenges of effectively and efficiently moving our chapter forward in 21st Century. There are five chapter officer roles that must be filled in 2008: Chair, Vice Chair, Secretary, Treasurer, and Assistant Treasurer. The Chair is responsible for preparing the agendas, presiding over all chapter meetings, appointing committee chairs with the consent of the Board, and ensuring chapter compliance with ASIS International policies and procedures. The Vice Chair acts in the absence of the Chair, in addition to being responsible for directing all chapter communications (e.g., *Spur* newsletter and chapter website). The Secretary is responsible for maintaining the minutes of all chapter meetings, updating the membership roster, welcoming new members, and submitting monthly activity reports to ASIS HQ. The Treasurer is responsible for maintaining all chapter financial records in accordance with the ASIS Financial Handbook, authorizing the disbursements of chapter funds, arranging for the catering of chapter luncheons, and providing a monthly financial report. The Assistant Treasurer works closely with Treasurer and is also as-

signed to support/track the financial needs for LEAN and/or NTX Golf Tournament. Together, these officers compromise the North Texas Chapter Executive Board which is responsible for managing a professional association of nearly 700 members with an annual operating budget in excess of \$60,000.

For these chapter officer positions, you may nominate yourself or nominate another member (with complete anonymity) using the chapter website on-line nomination form at: <http://www.ntx-asis10.org/index.html> . The nominees will then be contacted by our Vice Chair, who will confirm their interest in the position and request a short professional biography. This biographical information will be posted in the *Spur* newsletter. The nominees will be included in the written ballots distributed by the Nominations Committee during our November luncheon election. The results will be tabulated and announced before the end of the luncheon. The new officers will then be sworn in during our December Christmas Party.

**Visit the
North Texas Chapter Website
at <http://www.ntx-asis10.org>.**

Did you know?

The American Society for Industrial Security (ASIS) established the O.P. Norton Information Resources Center (IRC) in 1984, to assist ASIS members with security questions and direct them to security information and resources available in print, video, audio, cd-rom and online, as well as to expert individuals, agencies or organizations.

Bibliographies, directories, databases, research guides, indexes and other security information resources are developed by professional librarians to assist in answering specific security questions or identifying security information and where it may be found.

Security-related publications and other media are collected, organized, and cataloged to provide an on-site reference library as well as a lending library for members. Resources in all media formats, as well as many found on the Internet, are also cataloged to provide an electronic library catalog of resources.

Donations of books, reports, magazine collections, audiotapes, and videotapes, on security-related matters and interests are encouraged so that they can be shared with colleagues. Members are encouraged to donate copies of their own published works to the IRC. ASIS Chapters may direct monetary donations for the IRC through the ASIS Foundation. Please contact the Librarian or Foundation Director for details.

The following subsections can be found here:

- [Contact the IRC Staff](#)
- [Member Services](#)
- [Onsite Visits & Appointments](#)
- [Guests and Nonmembers](#)
- [Special Fees](#)
- [Hours](#)
- [Location](#)
- [Gifts and Donations](#)
- [Lending Policy](#)

The Security Image

By E. Floyd Phelps, CPP

After giving a talk one year at the ASIS Annual Seminar & Exhibits on the images of security guards, I was contacted by a security director of a very well-known corporation, asking me to give the talk to his entire security department.

He explained on the telephone that he hired only ex-Marines and in doing so he believed he got the cream of the crop for security. When it came to appearance they were always well groomed, their shoes were spit shined, and their uniforms or suits were clean and pressed. They were proficient in interrogation, investigations, and hand-to-hand combat. Their only deficiency was that they did not know how to handle non-criminals. The problem was that 95% of the individuals that the security force came in contact with were customers or potential customers.

Furthermore, the CEO of the company was heavily into politics and was planning to run for a high profile political office. He had many visitors including donors, volunteers, fellow politicians, and media. Complaints of perceived rudeness and guests being treated as if they were criminals frequently had to be defended by the security director.

Many companies face this problem. Some face it because they have no expectations of security personnel, while others just have security perform the duties of the night watchman and keep them out of sight during the day.

Part of the problem stems back to the image that security has to the public and the image they have of themselves. It seems that the security persona is viewed in three categories: James Bond, Sherlock Holmes, and John Candy in **Armed and Dangerous**.

The James Bond category usually looks good but very seldom interacts with other employees of the company, unless trying to score a date. They are aloof and tend to give "cute" or smart mouthed responses to questions. They also tend to feel that they are on a secret mission to spy on all of the employees.

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“Security” continued from page 6.

Those who are driven by the Sherlock Holmes image are the security people who seem a bit on the eccentric side. Their dress suffers because of this role. They look like they are in disguise as a street person. Their only goal is to discover Professor Moriarty when he enters the door and ignores strangers, embezzlers and thieves.

The John Candy agent is a nightmare waiting to happen. He views himself as filling the security position while waiting for a full-time job as President of the United States. You will usually find him at the water cooler or in the coffee shop. He is your most active press agent. Unfortunately, it's bad press. He tells everyone what the security department does wrong and how stupid the Security Director is. Loose cannons, I think they are called.

Every security director should be sure that none of these three groups are hired. After hiring a candidate

who is willing to learn, is in tune with the goals of the company, and has the security of other employees in mind the director should insure they receive constant public relations training. Make speaking highly of the security department and its administration a part of their job responsibilities. They are out there every day. Be sure they are promoting the department by what they are saying and their attitude.

The University of Texas system does a good job of this for their “in-house” police department. Their officers are commissioned and must go through the same training of any police officer in the State of Texas. However, after they are commissioned they go back to school to learn how to deal with professors, students, parents, and visitors. UT insures that every officer on the campus combines law enforcement, loss prevention, and public relations into a well-rounded responder.

Fall CPP Review

By Martin Cramer, CPP

The Fall CPP review will be held at Nokia 6 PM on Tuesday nights starting in October 2, 2007. Nokia Headquarters is located at Northeast corner of Highway 114 & 161 (George Bush Tollway). Nokia, 6031 Connection Drive, Irving, Texas 75039.

CPP Review Schedule:

Date	Domain	Speaker
10/2	SECURITY PRINCIPLES & PRACTICES	David Justice, CPP
10/9	BUSINESS PRINCIPLES & PRACTICES	OPEN
10/16	PERSONNEL SECURITY	Carl Konosky, CPP
10/23	PHYSICAL SECURITY	Mike Adams, CPP
10/30	EMERGENCY PRACTICES	Mo Oglesby, CPP
11/6	INVESTIGATIONS	Joe Hendrix, CPP
11/13	LEGAL ASPECTS	Cal Brim, CPP
11/13	INFORMATION SECURITY	John Hewitt, CPP

Fall CPP Attendees:

jeff_pringle@hotmail.com

Mark.Smith@erickson.com

ext-bob.bracken@nokia.com

TTTMngmnt@aol.com

Russ.Greene@arlingtontx.gov

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dhunter@andrewsinternational.com

mhider@otsl.com

james.morin.ext@nsn.com

PSP Review

cynthia@TEMSCO.com

Noggle Endowment Under Board Review

The Dennis A. Noggle Endowment was established by the North Texas Chapter in 1994, under the administrative auspices of the ASIS International Foundation staff. Funds from this endowment have been used to provide financial assistance for chapter members seeking to continue their professional education and development. Each year, the endowment offers opportunities for our members to receive grants to attend various ASIS-sponsored workshops such as the Asset Protection Course Series. The NTX Executive Board is currently reviewing our existing management model for the Noggle Endowment, with the objective of incorporating best practices from the other ASIS endowment funds to enhance its value to our own members. Disbursements from the Noggle Endowment have been temporarily suspended, pending completion of this review and the adoption of a new management model in consultation with the ASIS Foundation staff.

All Hazards Standard Available for Comment

All Hazards Risk Management Systems Best Practices Standard: Requirements with Guidance for Use: A practical management systems approach to security, preparedness, response, business/operational continuity and recovery for disruptive incidents resulting in an emergency, crisis, or disaster.

The draft of the standard, with a link for public comment through October 16, 2007, is available on the ASIS website at <http://www.asisonline.org/guidelines/guidelines.htm>

Further information is available in the August 27th press release at <http://www.asisonline.org/newsroom/pressReleases/index.xml>

A description of the ASIS International Global Standards Initiative, with opportunities for members to get involved either as participants or observers, is at <http://www.asisonline.org/guidelines/volunteer-form.xml>

Questions may be addressed to:
guidelines@asisonline.org

ASIS North Chapter Board Meeting Secretary Notes

By Martin Cramer, CPP

The North Texas Chapter Executive Board Meeting was held on September 18, 2007. The following agenda items were discussed and voted on. Michael Finnegan reported the Chapter Treasury Report. An extension will be filed with the IRS regarding 2006 Chapter finances. Steve Castor has received several nominations for 2008 Board positions. The 2008 Board election vote will be held at the November Chapter meeting. CPP Review sessions are scheduled at Nokia Headquarters in Irving. Sessions start Tuesday October 2 at 6:00 PM and continue through November. A PSP review is planned at the ACS Headquarters in November.

The formation of a committee to draft new endowment guidelines in compliance with ASIS International rules for the Dennis A. Noggle Endowment Fund was approved. The committee will report back to the board with Endowment Guidelines for a vote at the October 16 Board Meeting. There is approximately \$51,000.00 in the Dennis A. Noggle Endowment Fund. There has not been a distribution from the fund since 2003, a violation of ASIS International Endowment rules.

The Board has approved Frank Garza (CBRE) to fill the Military Appreciation Committee Chair position. Reservations are confirmed for the North Texas Chapter Holiday Party at the Bank of America Plaza City Club on December 12.

**Your Business Card Advertisement
could be placed here!**

**The North Texas Chapter website
www.ntx-asis10.org is now
accepting banner advertising!**

See page 9 for advertising fees.

2007 Calendar of Events

Chapter Meeting –

2nd Thursday of the month

October 11, 2007

11:30 AM - 1:30 PM

Texas Instrument HQ
12500 TI Boulevard,
Dallas 75243

IB Hale Chapter of the Year Nominations

November 15th

Chapter Meeting – Holiday Party

December 12, 2007 - 6:00 p.m.

The City Club

Bank of America Plaza

901 Main Street, Suite 6900

Dallas 75243

[City Club Map](#)

2007 Chapter Officers

Chairman	George Quin, CPP
Vice Chairman	Steve Castor, CPP
Secretary	Martin Cramer, CPP
Treasurer	Michael Finnegan, CHS-III
Asst. Treasurer	Michael Adams, CPP

See e-mail links on page 10.

**Nominations for the 2008
Executive Committee
may be placed at
www.ntx-asis10.org.**

Chapter Meeting Schedule

October 11	Chapter Meeting
November 8	Chapter Meeting
December 12	Chapter Christmas Party

SPUR



ASIS North Texas Chapter Newsletter

If you have any suggestions or articles to submit contact Steve Castor, CPP, Editor, steve.castor@cbre.com.

Newsletter and Website Advertisements

Companies interested in supporting the Chapter by advertising on the ASIS Chapter website (<http://www.ntx-asis10.org/>) or in the Monthly Newsletter should contact Martin Cramer, CPP martin.cramer@sgi-us.com for add placement agreement.

Artwork colors used should blend with the Chapter's color theme but without giving the appearance of actually being a component of the Chapter web site. Web Site Banner Add Fee is based on advertiser providing web ready art graphics and hyperlink to company information.

Newsletter Fees:

- 1/4 Page - \$400.00 per year
- 1/2 Page - \$800.00 per year
- Business Card Size - \$250.00 per year

Custom sizes are available at additional cost.

Web Site Banner Fees:

\$600.00 per year

How to Order a Name Badge

Thanks to the generosity of LaCora McSwain and Metroplex Control Systems (972-406-9300) you can now have your own name badge. Look for the *Name Badges* sheet at the sign in table at our next chapter meeting, or e-mail steve.castor@cbre.com

2007 Executive Committee

Chapter Chairman	George Quin, CPP
Chapter Vice Chairman	Steve Castor, CPP
Chapter Secretary	Martin Cramer, CPP
Chapter Treasurer	Michael Finnegan, CHS III
Asst. Treasurer	Michael Adams, CPP

2007 Committee Chairpersons

Nominations (Past Chairman)	Rob Goll, CPP, CHS III
Nominations (Past Chairman)	Joe Corragio, CPP
Nominations (Past Chairman)	Lisa George, CPP
Communications (Website, Newsletter)	Steve Castor, CPP
Photography	LaCora McSwain
Scholarship	Stewart Hardy
Legislative	Greg Autry, CPP, CIPM, CSS
LEAN Event	Bob Smoot
Golf Tournament	John Hewitt, CPP, CIPM
Professional Placement	Rob Goll, CPP, CHS III
Webmaster	Brad Hellums, CPP, CPO
Certifications (CPP, PCI, PSP)	Martin Cramer, CPP
Military Appreciation Committee	Frank Garza
Law Enforcement Rep	Michael Adams, CPP, CM
Private Sec. Svcs. Rep	Tom Crinic
Continuing Professional Education (CPEC)	Open
Student Chapter Liaison	Glenn Master
Dennis Noggle Endowment	Open
Corporate Liaison	Lisa George, CPP
Historian	Harold Midkiff, CPP, CFE
LEAPS	Marieta Oglesby, CSM, CPM, CPP

2007 Regional and Headquarters

Regional Senior Vice President	John Gann, CPP
Regional Vice President	Mike Crocker, CPP, CSC
Asst. Regional Vice President	John Hewitt, CPP, CIPM
ASIS HQ	Hedi Pilar